

Mobile Device Specialist

CONTACT INFORMATION: Please submit your resume to jobs@mwdata.net or via fax 660-744-5332.

JOB DESCRIPTION

Mobile Device Specialists will be responsible for configuring, repairing, troubleshooting and modifying mobile applications. They will also train customers, employees, partners and agents on mobile device technologies. Mobile Device Specialists must be self-starters and have the ability to work independently. Primary requirements are listed below.

Responsibilities:

- Research and master all mobile devices in product line with regard to software configuration, troubleshooting and modifications on all mobile applications
- Research and master all mobile devices in product line with regard to hardware configuration, troubleshooting and modifications
- Train customers, employees, partners, and agents on mobile device technologies; may include preparation of training/marketing materials
- Responsible for mobile device technology roadmaps

Knowledge and Experience:

- BS/BA in electronics, information systems and/or telecommunications or equivalent experience
- Strong knowledge of one or more mobile device OS
 - Symbian
 - Windows Mobile
 - Palm OS
 - Mobile Linux
 - MXI
- Experience with Java
- Excellent communication skills, both verbal and written
- Strong negotiation skills
- Well organized and detail-oriented
- Self-motivated, challenge-driven individual
- Strong desire to learn and work in a fast paced, changing environment